

# Rik Brown

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**Languages:** English, ภาษาไทย - Thai (basic), French (basic)

**Date of birth:** 07/04/1988  
**Nationality:** British

## Profile

A highly motivated and challenge-seeking software developer, specialising in web technologies. At Heart Internet (Host Europe) led development of VPS project, introducing a cutting edge platform that sold nearly 600 servers in less than 2 months and has since been adopted by sister company 123-Reg. Currently employed at LOVEFiLM (Amazon) and also experienced in freelance development and system administration work.

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## Employment

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|---|--|---|
| <b>Software Developer</b>   | <b>LOVEFiLM UK, London, UK</b>   | <b>Jan/2012–present</b>                         |
| <ul style="list-style-type: none"><li>● Perl software developer</li></ul>   |  |   |
| <b>Software Developer</b>   | <b>Heart Internet, Nottingham, UK</b>  | <b>Jun/2011–Jan/2012</b>                        |
| <ul style="list-style-type: none"><li>● Member of a small development team at a leading UK web hosting company.</li><li>● Lead developer of extremely successful VPS (Virtual Private Server) project, built from the ground up in Perl, providing completely customisable servers to customers. This product has gone on to massively exceed sales targets and receive great accolade, as well as being adopted by sister company 123-Reg as the backend for their new VPS product.</li><li>● Customisation of various PHP applications (e.g. PrestaShop, Joomla!, etc) for one-click script installers.</li><li>● Personal focus on improving and modernising code using libraries such as jQuery to create a better user experience.</li><li>● Consistently acknowledged as a friendly and approachable developer, and aimed to bridge the gap between development, system administration and customer services due to my unique experiences in each of the departments.</li></ul>   |  |   |
| <b>Freelance Developer/Consultant</b><br><i>since Jun/2011 in co-owned company...</i>   | <b>Self-employed, Bangkok, Thailand</b><br><b>Sencra Ltd, Derbyshire, UK</b> | <b>Jul/2010–Jun/2011</b><br><b>Jun/2011–now</b> |
| <ul style="list-style-type: none"><li>● Freelance software development and system administration for clients in the UK and abroad.</li><li>● Spent 11 months from July 2010 to June 2011 living in Bangkok, Thailand. During my stay I learnt basic spoken and written Thai and travelled extensively. I supported myself by developing my freelance business – finding and communicating with clients online.</li><li>● Projects have included:<ul style="list-style-type: none"><li>○ Writing a large auditing tool in Perl, with a modern HTML5/jQuery “web app” front-end (for a London software/SEO company)</li><li>○ Tools to query the Royal Mail postcode database (PAF) and cross-reference with other analytical data for marketing purposes (for a London software house/SEO company)</li><li>○ Fixes and improvements to a fitness website, written in PHP but in desperate need of coding clean-ups (for a US-based entrepreneur/fitness fanatic).</li></ul></li><li>● Since June 2011 co-created and co-directing a company, Sencra Ltd, to put my freelance work on a professional footing and to gain valuable insight into the world of business.</li></ul> |  |   |
| <b>System Administrator</b>   | <b>Heart Internet, Nottingham, UK</b>  | <b>Dec/2008-Jul/2010</b>                        |
| <ul style="list-style-type: none"><li>● Member of a six-person Linux (Red Hat) system administration team for a large web hosting company operating a standard Linux software stack (e.g. Apache/MySQL/Exim) on a large scale (200,000+ hosting packages). I held this post part-time while at university and then full time upon graduation.</li><li>● Personal major projects involved Perl development to improve internal workflow. This included developing a tape backup solution (using AMANDA), automating cPanel installs (using custom scripts during dedicated server deployment) and creating a PXEBOOT-deployed “recovery build” for dedicated servers. These saved many hours of first, second and third-line technical support time.</li><li>● Experience in abuse department, including dealing with spam and co-operating with police enquiries.</li></ul>   |  |   |
| <b>Technical Support</b>  | <b>Heart Internet, Nottingham, UK</b>  | <b>Jun/2008-Dec/2008</b>                        |
| <ul style="list-style-type: none"><li>● Work placement (personally found and applied for) between second/third years of university.</li><li>● First-line technical support for web hosting customers and resellers. Responsibilities included handling customers’ queries through online ticketing and phones to resolve their issues.</li></ul>  |  |   |

